USA Technologies Data Security and PCI Compliance

At USA Technologies we want you to understand how we handle credit card data security. USA Technologies is a PCI-DSS Level 1 Service Provider. This designation applies the most rigorous audit standards annually to our business. We are required to be audited to the latest version of the PCI-DSS standard at each audit. With credit card data breaches in the news and affecting well-known merchants, we have taken steps to ensure your peace of mind and confidence. Most importantly, we ensure that the vending operators doing business with USA Technologies, Inc. are kept <u>out of scope for PCI compliance</u>.

USA Technologies is a Third Party Payment Processor. This means that USA Technologies is the responsible entity regarding credit card data security and not the vending operator. Regardless of the type of vending operation that you are involved in, it is USA Technologies that has the relationship <u>directly</u> with the card holder. Although a credit card payment is being made, the vending operator will not have any access whatsoever to the sensitive card holder data being presented. When a consumer presents a card for payment their relationship for payment is with USA Technologies and we in-turn make a payment to the vending operator for the transaction. This completely isolates the vending operator from the actual credit card transaction. In the event a card data breach were to ever occur with USA Technologies, we are the entity responsible and we will reach out to each cardholder affected directly. Our merchants will not be involved, nor should they.

When a credit card is presented to an ePort or Seed Cashless payment device connected to the USA Technologies network, we ensure that the following takes place with respect to the card data:

- No credit card data is stored locally.
- All data transmission is strongly encrypted.
- All data transmission from our current ePort and Seed Cashless product lines use the wireless cellular data channel through private APNs. There is no co-mingling of data as private APNs function like VPNs tunneled directly into our network.
- Our ePort and Seed Cashless devices can only initiate a network connection back to our network. It is impossible to establish a network connection directly to an ePort or Seed Cashless device.

USA Technologies shares data as a PCI-DSS Third Party Service Provider with our payment processors <u>only</u>. Cardholder data is not shared with any other entities. The exception would be law enforcement requests to support active investigations. As a PCI-DSS Level 1 Service Provider, in compliance with section 12.8 of the PCI-DSS standard, USA Technologies will <u>only</u> share the Report on Compliance (RoC) with our Payment Processors. Our entry on the VISA Global Service Provider Listing is your assurance that our Attestation of Compliance has been independently reviewed and accepted by VISA for inclusion into their global listing of PCI-DSS Level 1 Service Providers. Our entry also provides the details found on our AoC.

USA Technologies will provide you, the vending operator, with the following documents upon request:

- Our annual Data Security Statement. This is renewed only after VISA has accepted our AoC. This statement is your assurance of both our industry compliance and our commitment to data security.
- Our fully executed AoC.

USA Technologies has created a business model which supports secure credit card payment transactions and keeps the vending operators <u>out of scope for PCI-DSS compliance</u>. We ensure that you are provided with both payment flexibility and peace of mind.

If you have any questions please contact:

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