

# Remote Pricing Change Q&A

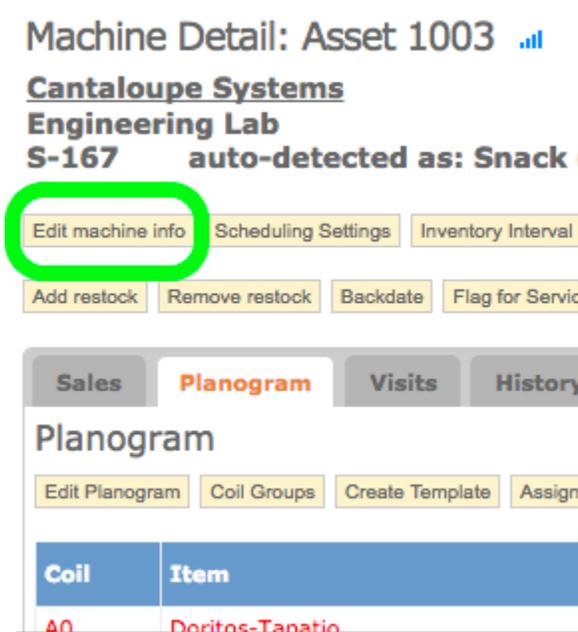
## 1. Which operators have access to remote price change?

Only operators with the Greenlite Data package have access to remote price change.

## 2. How do you enable remote price change for a machine?

Operators must enable each machine for remote price change by following these steps:

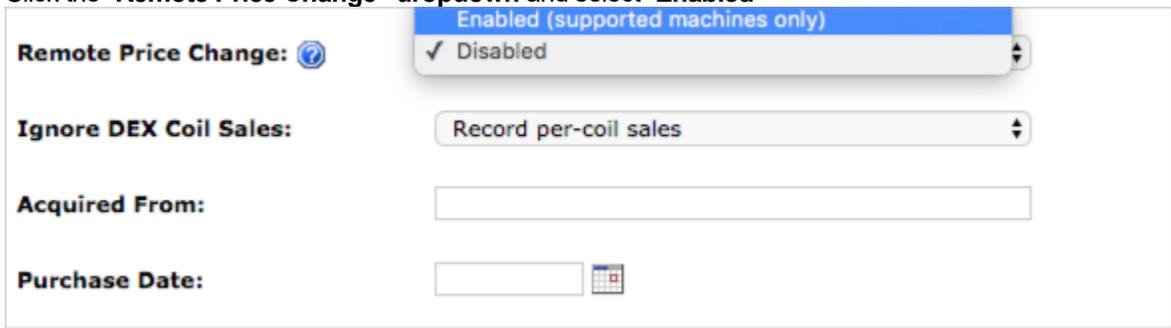
1. Go to **Machine > Machine List page**
2. Find the machine and click on its asset ID to go to the **Machine Details page**
3. On the Machine Details page, click on **“Edit machine info” link**



4. On the Edit Machine Info page, find the **“Remote Price Change”** field towards the bottom of the page

The screenshot shows the 'Edit Machine Info' page. The 'Remote Price Change' field is a dropdown menu currently set to 'Disabled'. Below it is the 'Ignore DEX Coil Sales' field, a dropdown menu set to 'Record per-coil sales'. The 'Acquired From' field is an empty text input. The 'Purchase Date' field is an empty date input with a calendar icon.

5. Click the “Remote Price Change” dropdown and select “Enabled”



Remote Price Change: ? **Enabled (supported machines only)**  
✓ Disabled

Ignore DEX Coil Sales: Record per-coil sales

Acquired From:

Purchase Date:  

6. Click the **Save** button to enable remote pricing change on the machine

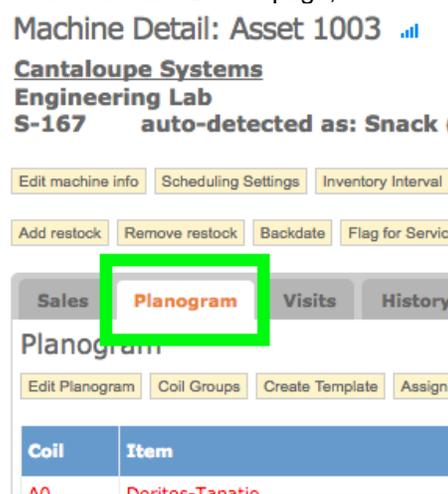


Post-Depreciation Monthly Cost: \$

Save Cancel

### 3. How do you make a remote price change?

1. First, make sure remote price change is enabled on the machine. Follow instructions above on enabling remote price change.
2. On the Machine Details page, click on the **Planogram** tab



Machine Detail: Asset 1003 

**Cantaloupe Systems**  
Engineering Lab  
S-167 auto-detected as: Snack

Edit machine info | Scheduling Settings | Inventory Interval

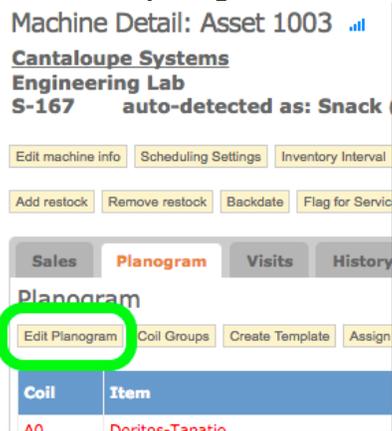
Add restock | Remove restock | Backdate | Flag for Service

Sales **Planogram** Visits History

Edit Planogram | Coil Groups | Create Template | Assign

Coil	Item
40	Doritos-Tanatio

3. Click on **Edit planogram link**



4. Update the **“Desired Price”** field for any item

Level	Par	Depletion	Capacity	Price	Desired Price
-2	4	0	12	* \$2.00	0.25
3	4	0	12	* \$2.00	1.50
4	4	0	12	\$2.00	2.00
4	4	0	12	\$2.00	2.00
9	4	0	12	\$2.00	2.00
-2	4	0	12	\$1.85	1.85
7	4	0	12	\$1.85	1.85
-1	4	0	12	\$1.85	1.85
-1	4	0	4	\$1.85	1.85

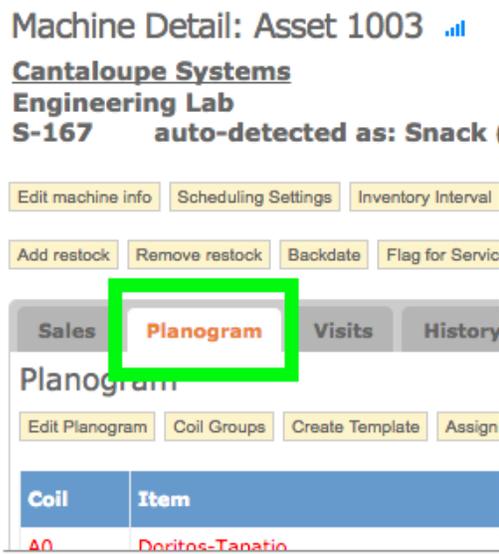
5. Click on **“Apply Changes”** button. The price change will occur over the next few hours.

#### 4. How long does it take for the price change to go into effect?

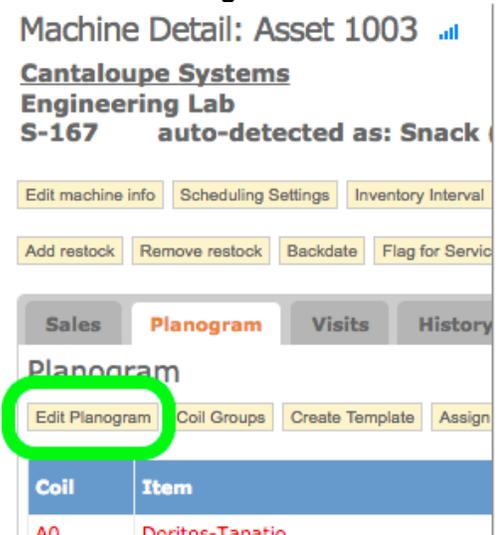
This depends but usually a few hours.

#### 5. How do I know if the remote price change went into effect?

1. From the **Machine Details** page, click on the **Planogram** tab



2. Click on **Edit Planogram** link



Sales **Planogram** Visits History Info Notes Map Scorecard Auto-Merchandiser Tickets (1)

### Planogram - Edit Planogram

Keyboard Instructions: You can use the arrow keys to navigate up and down on the grid. Tab and shift+Tab will move sideways on the grid. The enter key will move to the next entry field

Coil	UPC Item	Level	Par	Depletion	Capacity	Price	Desired Price
A0	0006 - Doritos-Tapatío	-2	4	0	12	* \$2.00	0.25
A2	0007 - Doritos-Flamas	3	4	0	12	\$2.00	2.00
A4	0008 - Flamin' Hot	4	4	0	12	\$2.00	2.00
A6	0009 - Cheetos-Cheddar Jalapeno	4	4	0	12	\$2.00	2.00
A8	0010 - Cheetos-Flamin' Hot Crunchy	9	4	0	12	\$2.00	2.00
B0	135390 - GOLDFISH CHEDDAR 72CS	-2	4	0	12	\$1.85	1.85
B2	0015 - Snackimals	7	4	0	12	\$1.85	1.85
B4	0011 - Mini Nilla	-1	4	0	12	\$1.85	1.85

3. You should now see the planogram in edit mode, similar to below:

Sales **Planogram** Visits History Info Notes Map Scorecard Auto-Merchandiser Tickets (1)

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4. If there is a red star (\*) symbol next to the **Price**, it means the price change has not gone into effect yet.

Level	Par	Depletion	Capacity	Price	Desired Price
-2	4	0	12	* \$2.00	0.25

5. If the **Desired Price** and the **Price columns** have the same value or no red star, it means the price change went into effect.

3	4	0	12	\$2.00	2.00
4	4	0	12	\$2.00	2.00